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APPROVAL OF BUSINESS TO BUSINESS PROCESS – SERVICE ORDER PROCEDURES

In accordance with clause 7.1.1.1 of the Northern Territory Electricity Retail Supply Code (“the Code”), the Commission hereby approves the attached Service Order Procedures (“the Procedures”). The Procedures set out the service order process and transaction data requirements to be adopted by Power and Water Corporation (PWC) and other participants in the Northern Territory electricity industry to enable Retailers to request defined services from the Network Service Provider.

These Procedures are a revised version of the initial interim Procedures. PWC was tasked with reviewing the Procedures, in consultation with stakeholders and the Commission, with the aim of developing more detailed and robust procedures, similar in form to those adopted by the Australian Energy Market Operator.

In the Commission’s opinion, the revised Procedures reflect best industry practice, meet the requirements set out in the Code and will help facilitate retail competition in the Territory.

The approved Procedures are to take effect on 1 September 2013 and are approved for use until superseded or revoked.

A handwritten signature in black ink, appearing to read "Patrick Walsh", with a long horizontal flourish extending to the right.

Dr Patrick Walsh
Utilities Commissioner
29 August 2013