



Lyndon Rowe
Utilities Commissioner
Utilities Commission of Northern Territory
GPO Box 915
DARWIN NT 0801

Dear Mr Rowe,

Electricity Retail Supply Code Review June 2021 – LATE SUBMISSION

Power and Water Corporation (**Power and Water**) provided a submission to the Utilities Commission (**Commission's**) Electricity Retail Supply Code Review Issues paper on 30 August 2021.

Power and Water is now making a further Late Submission to the Utilities Commission for consideration as part of the **Commission's** review of the Electricity Retail Supply Code.

Power and Water has, in its role as Market Operator, considered the mechanisms for participant to participant communication within the Northern Territory Electricity Market (**NTEM**) for customer transfers and business to business communication. The current rules for these areas are provided by clause 7.2 and clause 8.1 & 8.2 of the Electricity Retail Supply Code.

Power and Water is adopting of the AEMO MSATS system for customer transfers and business to business transactions as used by participants operating in the National Electricity Market (**NEM**). By aligning the **NTEM** rules with the **NEM**, the benefits that will accrue to the **NTEM** include:

- Economies of scale in service provision costs via utilising the **NEM** instance of MSATS
- Access to establish market rules and procedures for customer transfers and business to business transactions
- Ability of **NTEM** participants to purchase and maintain 'off the shelf' systems for participant communications as these systems are developed for operating in the **NEM**
- Removal of a barrier to entry for **NEM** retailers as the rules in the **NTEM** align with the **NEM**

To implement the MSATS solution in the **NTEM**, **Power and Water** will engage AEMO under a service contract to provide the system and support to the **NTEM** participants. **Power and Water** as the Market Operator will publish the required procedures to transact via MSATS through the Communications Guideline required under S7A.1.3 of the NT National Electricity Rules (**NT NER**).

The Communications Guideline is published under a *Rules Consultation Procedure* as defined in clause 8.9 of the **NT NER**. This process provides for public consultation on the MSATS procedures and enables any **NTEM** participant to contribute to the procedure setting process.

The functions of System Control and Market Settlement will remain a responsibility of **Power and Water** under this proposal. AEMO is only being engaged to provide the MSATS system and service and not in a rule making capacity for the **NTEM**.

Power and Water requests that the Commission, through the current review of the Electricity Retail Supply Code, considers making the following changes:

- Provide an end date to clauses 7.2.1 and 7.2.2 on the requirement for the network provider to publish a service order procedure of 30 June 2023
- Include a clause 7.2.12 stating that from 1 July 2023 onwards all service orders are to occur as per the published NTESMO Communications Guideline
- Clause 8.2.2 ceases to be effective from 30 June 2023
- An amendment to clause 8.2.2 state that from 1 July 2023 all customer transfers are to be processed as per the NTESMO Communications Guideline
- Through clause 8 replace 'Customer Transfer Request Form' with the phrase 'Customer Transfer Request'

If you have any further questions or require any further information concerning this Late Submission please contact Hugh Gordon-Clark, Project Manager Market Interactions Enablement project on [REDACTED] or by email at hugh.gordon-clark@powerwater.com.au.

Yours sincerely,



Djuna Pollard
Chief Executive Officer

14 February 2022