




Northern Territory of Australia

*Electricity Reform Act 2000*

**Issue of Electricity Pricing Order**

I, William Carl Yan, Treasurer, under section 44(1) of the *Electricity Reform Act 2000* and with reference to section 42(1) of the *Interpretation Act 1978*, issue the electricity pricing order set out in the Schedule to take effect on 1 July 2025 and remain in force until 30 June 2026.

  
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Treasurer

Dated

25/6/25

## Schedule Electricity Pricing Order

### Part 1 Preliminary matters

#### 1 Definitions

In this electricity pricing order:

***billing entity*** means an electricity entity licensed under Part 3 of the *Electricity Reform Act 2000* to sell electricity.

***billing period***, in Part 4, see clause 17.

***caravan park resident tariff customer*** means a prescribed customer who is on-supplied electricity by the proprietor of a caravan park who is a commercial customer.

***commercial customer***, see clause 3(1).

***commercial (standard tariff) customer***, see clause 3(4).

***commercial (time of use tariff) customer***, see clause 3(3).

***commercial use***, of electricity, means the electricity is consumed on premises used for conducting a business or other activity of a commercial nature.

***domestic customer***, see clause 2(1).

***domestic (pre-payment meter tariff) customer***, see clause 2(3).

***domestic (standard tariff) customer***, see clause 2(5).

***domestic (time of use tariff) customer***, see clause 2(4).

***domestic use***, of electricity, means the electricity is consumed for domestic purposes on residential premises.

***eligible customer***, in Part 4, see clause 18.

***general non-metered installation customer*** means a prescribed customer who purchases electricity for the non-metered supply of electricity to an electrical installation other than for street lighting.

***government customer***, see clause 5.

***kWh*** means kilowatt hours.

***large user customer*** means a prescribed customer who is classified as a large user customer under clause 4.

**multipurpose tariff customer** means a prescribed customer who:

- (a) purchases electricity for multipurpose use; and
- (b) does not purchase the electricity through a pre-payment meter.

**multipurpose use**, of electricity, means the electricity is consumed for both:

- (a) domestic purposes on residential premises; and
- (b) conducting a business on:
  - (i) the residential premises; or
  - (ii) the land on which the premises are located (for example, for agricultural purposes).

**MWh** means megawatt hours.

**PBI tariff customer** means a prescribed customer who is an entity registered as a public benevolent institution (PBI) with the Australian Charities and Not-for-profits Commission (ACNC).

**peak period**, in Part 4, see clause 17.

**prescribed customer** means a customer of a class prescribed by regulation 16(2) or (3) of the Regulations.

**PV unit**, in Part 4, see clause 17.

**regulated period** means the period commencing on 1 July 2025 and ending on 30 June 2026.

**Regulations** means the *Electricity Reform (Administration) Regulations 2000*.

**residential premises** does not include:

- (a) a hostel, motel, hotel, guest house or caravan park; or
- (b) premises on which a caretaker resides and is otherwise used for non-residential purposes.

**street lighting customer** means a prescribed customer who purchases electricity for the non-metered supply of electricity to an electrical installation that provides street lighting, including public lighting.

## 2 Domestic customer classes

(1) A **domestic customer** is a prescribed customer who:

- (a) purchases electricity for domestic use; and

- (b) is not any of the following:
  - (i) a caravan park resident tariff customer;
  - (ii) a general non-metered installation customer;
  - (iii) a government customer;
  - (iv) a large user customer;
  - (v) a multipurpose tariff customer;
  - (vi) a PBI tariff customer;
  - (vii) a street lighting customer.
- (2) The different classes of domestic customer are:
  - (a) domestic (pre-payment meter tariff) customer; and
  - (b) domestic (time of use tariff) customer;
  - (c) domestic (standard tariff) customer.
- (3) A **domestic (pre-payment meter tariff) customer** is a domestic customer who purchases electricity that is supplied through a pre-payment meter.
- (4) A **domestic (time of use tariff) customer** is a domestic customer who:
  - (a) elects to pay the domestic – time of use tariff for a period of not less than 12 months; and
  - (b) has a meter that records the consumption of electricity at the premises where the electricity is consumed and the time of consumption; and
  - (c) agrees to pay for any associated meter upgrade costs.
- (5) A **domestic (standard tariff) customer** is any other domestic customer who is not:
  - (a) a domestic (pre-payment meter tariff) customer; or
  - (b) a domestic (time of use tariff) customer.

### 3 Commercial customer classes

- (1) A **commercial customer** is a prescribed customer who:
  - (a) purchases electricity primarily for commercial use; and
  - (b) is not any of the following:

- (i) a caravan park resident tariff customer;
  - (ii) a general non-metered installation customer;
  - (iii) a government customer;
  - (iv) a multipurpose tariff customer;
  - (v) a PBI tariff customer;
  - (vi) a street lighting customer.
- (2) The different classes of commercial customer are:
- (a) commercial (time of use tariff) customer; and
  - (b) commercial (standard tariff) customer.
- (3) A **commercial (time of use tariff) customer** is a commercial customer who:
- (a) elects to pay the commercial – time of use tariff for a period of not less than 12 months; and
  - (b) has a meter that records the consumption of electricity at the premises where the electricity is consumed and the time of consumption.
- (4) A **commercial (standard tariff) customer** is any other commercial customer who is not a commercial (time of use tariff) customer.

#### **4 Classification of certain prescribed customers as large user tariff customers**

- (1) This clause applies in relation to a prescribed customer of any of the following classes (a **relevant class**):
- (a) commercial (time of use tariff) customer;
  - (b) commercial (standard tariff) customer;
  - (c) PBI tariff customer.
- (2) During the regulated period, a prescribed customer of a relevant class may instead be classified by the billing entity as a **large user tariff customer** at a single site if the prescribed customer's annual consumption level at the single site, as measured in accordance with subclause (3), is between 500 and 750 MWh per annum.
- (3) A prescribed customer's annual consumption level at a single site is to be measured by either:

- (a) the prescribed customer's total actual consumption of electricity at the single site during any continuous period of one year that begins on or after 1 July 2024; or
  - (b) the prescribed customer's total estimated consumption of electricity at the single site for any continuous future period of one year that begins on a date in the regulated period.
- (4) For subclause (3)(b), the billing entity's estimate of a prescribed customer's consumption of electricity at the single site must be based on the past electricity consumption of the prescribed customer, if any, at the site on or after 1 July 2024.
- (5) A prescribed customer that is classified as a large user tariff customer under this clause may be charged the amounts specified for a large user tariff customer in Part 2, Division 2, of this electricity pricing order instead of the amounts that are specified in respect of the relevant class.

## 5 Government customers

- (1) Subject to subclause (2), a **government customer** is a prescribed customer that is:
- (a) the Territory, or an Agency, instrumentality or corporation of the Territory; or
  - (b) the Commonwealth, or an instrumentality or corporation of the Commonwealth.
- (2) A prescribed customer referred to in subclause (1) is not a government customer for the purposes of this electricity pricing order if:
- (a) the prescribed customer purchases electricity primarily for domestic use; or
  - (b) the prescribed customer:
    - (i) is any of the following:
      - (A) a Government owned corporation of the Territory;
      - (B) a Government Business Division of the Territory;
      - (C) a Government Business Enterprise of the Commonwealth; and
    - (ii) purchases electricity primarily for commercial use.
- (3) In this clause:

**Government Business Division**, of the Territory, has the same meaning as in section 3(1) of the *Financial Management Act 1995*.

**Government Business Enterprise**, of the Commonwealth, has the same meaning as in section 8 of the *Public Governance, Performance and Accountability Act 2013* (Cth).

**Government owned corporation**, of the Territory, has the same meaning as in section 3 of the *Government Owned Corporations Act 2001*.

## **6 Regulation of retail prices**

- (1) This electricity pricing order regulates the retail prices a billing entity may charge prescribed customers of a class specified in subclause (2) for the sale of electricity, and for the provision of related services, during the regulated period.
- (2) The different classes of prescribed customer for the purposes of this electricity pricing order are as follows:
  - (a) caravan park resident tariff customer;
  - (b) commercial (standard tariff) customer;
  - (c) commercial (time of use tariff) customer;
  - (d) domestic (pre-payment meter tariff) customer;
  - (e) domestic (standard tariff) customer;
  - (f) domestic (time of use tariff) customer;
  - (g) general non-metered installation customer;
  - (h) government customer;
  - (i) large user tariff customer;
  - (j) multipurpose tariff customer;
  - (k) PBI tariff customer;
  - (l) street lighting customer.
- (3) For subclause (1):
  - (a) retail prices for the sale of electricity include GST and metering service provision charges for type 1-6 meters, but do not include fee based charges or quoted services charges; and
  - (b) related services are the services the billing entity provides to prescribed customers that are ancillary to supplying electricity to the customers; and

- (c) the billing entity may charge retail prices for provision of related services that are fair and reasonable, taking into consideration the costs of supplying electricity.
- (4) In addition to subclause (1), this electricity pricing order regulates retail prices for the sale of electricity by any retailer of last resort under retailer of last resort arrangements in the same way that it regulates retail prices for the sale of electricity by a billing entity.
- (5) For subclause (4), a reference to a billing entity in this electricity pricing order is taken to include a reference to a retailer of last resort that, under retailer of last arrangements, sells electricity to a class of prescribed customer specified in subclause (2) during the regulated period.

## **Part 2      General supply**

### **Division 1      Domestic customers and multipurpose tariff customers**

#### **7      Application of Division**

- (1) This Division applies in relation to the following classes of prescribed customers:
  - (a) domestic (pre-payment meter tariff) customers;
  - (b) domestic (standard tariff) customers;
  - (c) domestic (time of use tariff) customers;
  - (d) multipurpose tariff customers.
- (2) The billing entity must ensure that the retail prices it charges under this Division distinguish between the different classes of prescribed customers specified in subclause (1).

#### **8      Fixed daily charges for supply of electricity**

A prescribed customer of a class specified in the following table may be charged for the supply of electricity a fixed daily charge not exceeding the amount specified opposite the class of prescribed customer.

<b>Prescribed customer class</b>	<b>Fixed daily charge (\$)</b>
Domestic (standard tariff) customer	0.5931
Domestic (time of use tariff) customer	0.5931
Multipurpose tariff customer	0.5931

## 9 Charges for consumption of electricity

A prescribed customer of a class specified in the following table may be charged for the consumption of electricity an amount per kWh that does not exceed the amount specified opposite the class of prescribed customer.

Prescribed customer class	Charge (cents/kWh)
Domestic (pre-payment meter tariff) customer	33.0754
Domestic (standard tariff) customer	30.0843
Domestic (time of use tariff) customer	35.4868 during peak operation (6am to 6pm weekdays including public holidays) 27.0585 during off-peak operation (6pm to 6am weekdays and all weekends)
Multipurpose tariff customer	30.0843 for the first 45 kWh per day 35.0115 above 45 kWh per day

## Division 2 Commercial and other customers

### 10 Application of Division

- (1) This Division applies in relation to the following classes of prescribed customers:
  - (a) commercial (standard tariff) customers;
  - (b) commercial (time of use tariff) customers;
  - (c) caravan park resident tariff customers;
  - (d) large user tariff customers;
  - (e) PBI tariff customers.
- (2) The billing entity must ensure that the retail prices it charges under this Division distinguish between the different classes of prescribed customers specified in subclause (1).

## 11 Fixed daily charges for supply of electricity

A prescribed customer of a class specified in the following table may be charged for the supply of electricity a fixed daily charge not exceeding the amount specified opposite the class of prescribed customer.

Prescribed customer class	Fixed daily charge (\$)
Commercial (standard tariff) customer	0.9262
Commercial (time of use tariff) customer	0.9262
Large user tariff customer	0.9262
PBI tariff customer	0.7237

## 12 Charges for consumption of electricity

A prescribed customer of a class specified in the following table may be charged for the consumption of electricity an amount per kWh that does not exceed the amount specified opposite the class of prescribed customer.

Prescribed customer class	Charge (cents/kWh)
Caravan park resident tariff customer	40.1589
Commercial (standard tariff) customer	35.0115
Commercial (time of use tariff) customer	44.7960 during peak operation (6am to 6pm on all days) 25.2071 during off-peak operation (6pm to 6am on all days)
Large user tariff customer	36.7110
PBI tariff customer	30.9921

### **Division 3 Government customers**

#### **13 Cost reflective tariffs**

- (1) This clause applies in relation a prescribed customer that is a government customer.
- (2) A government customer may be charged for the supply of electricity to the government customer a cost reflective tariff based on the pricing principle specified in subclause (3).
- (3) A cost reflective tariff charged to a government customer may be at a level that is sufficient to allow the billing entity to earn no more than a reasonable profit in relation to the costs of supplying electricity to that government customer.

### **Part 3 Non-metered supply**

#### **14 Application of Part**

- (1) This Part applies in relation to the following classes of prescribed customers:
  - (a) general non-metered installation customers;
  - (b) street lighting customers.
- (2) The billing entity must ensure that the retail prices it charges under this Part distinguish between the classes of prescribed customers specified in subclause (1).

#### **15 General non-metered installation customer**

The billing entity may charge a prescribed customer who is a general non-metered installation customer, on a pro rata basis per annum, for the consumption of electricity supplied to the prescribed customer's electrical installations during a period of operation specified in the following table, a retail price calculated on the basis of the amount specified opposite the period.

<b>Period of operation</b>	<b>Annual charge (\$ per watt)</b>
Off-peak operation (6pm to 6am)	1.3199
Peak operation (6am to 6pm)	1.4661
24 hour operation	2.8509

## 16 Street lighting customer

- (1) The billing entity may charge a prescribed customer who is a street lighting customer, on a pro rata basis per annum, for the consumption of electricity supplied to the prescribed customer's electrical installations of a light wattage range specified in the following table, a retail price not exceeding the amount specified opposite the wattage range.

Light wattage range	Annual charge (\$)
1-50	68.5166
51-100	137.0322
101-200	274.0645
201-300	411.0957
301-400	548.1289
401 and above	1370.3223

- (2) The retail price must be calculated on the actual light wattage range of the prescribed customer's electrical installations as provided in writing to the billing entity by the customer.

## Part 4 Peak feed-in tariff discount

### 17 Definitions

In this Part:

***billing period***, in relation to an eligible customer, means a period during which the billing entity measures the quantity of electricity supplied to the eligible customer's premises for the purpose of charging for the electricity sold to the customer in that period.

***eligible customer***, see clause 18.

***peak period*** means the period between 3pm to 9pm on each day.

***PV unit*** means a solar (photovoltaic) system and inverter, and includes all equipment associated with the system and inverter to make it operate or to store electricity it generates.

### 18 Application of Part

This Part applies to a prescribed customer (an ***eligible customer***) if:

- (a) the prescribed customer consumes electricity on premises at which a PV unit is installed and connected to the electricity

network in accordance with a connection agreement with the network provider; and

- (b) the prescribed customer has a meter installed at the premises that records:
  - (i) the quantity of electricity generated by the PV unit and exported into the electricity network; and
  - (ii) the time when the electricity was exported into the electricity network by the PV unit; and
- (c) the size of the prescribed customer's PV unit is less than 30 kilovolt amperes.

## **19 Discounts for electricity exported during peak period**

- (1) In calculating the total amount payable for the electricity sold to an eligible customer in a billing period, the billing entity must provide the eligible customer with a discount to the amounts charged (***peak feed-in discount***) for the electricity exported into the electricity network, if any, in the billing period:
  - (a) by the customer's PV unit; and
  - (b) during a peak period.
- (2) The amount of an eligible customer's peak feed-in discount under subclause (1) is to be calculated at a rate of at least 18.66 cents per kWh of electricity exported during a peak period.
- (3) The billing entity is to provide the peak feed-in discount for a billing period by deducting the amount calculated in accordance with subclause (2) for the billing period, if any, from the amount of charges incurred by the eligible customer for electricity sold to the customer during the billing period.

## **Part 5 Account credits for certain prescribed customers**

### **19 Application of Part**

- (1) Subject to subclause (2), this Part applies to the following classes of prescribed customers:
  - (a) commercial (standard tariff) customers;
  - (b) commercial (time of use tariff) customers;
  - (c) domestic (pre-payment meter tariff) customers;
  - (d) domestic (standard tariff) customers;
  - (e) domestic (time of use tariff) customers.

- (f) PBI tariff customers;
  - (g) multipurpose tariff customer
- (2) This Part does not apply to:
- (a) a prescribed customer of a class specified in subclause (1)(a), (b), (f) or (g) if the prescribed customer's consumption of electricity is 160 000 kWh per annum or greater; or
  - (b) a prescribed customer of any class specified in subclause (1) that is a local government council.

## **20 Account credit**

- (1) The billing entity must provide a prescribed customer to which this Part applies an account credit of \$75 in each of the following quarters of the financial year in which electricity is sold to the prescribed customer:
- (a) the quarter starting on 1 July 2025; and
  - (b) the quarter starting on 1 October 2025.
- (2) For a prescribed customer of a class other than a domestic (pre-payment meter tariff) customer, the account credit for each quarter specified in subclause (1) must be provided by the billing entity by deducting the amount of the credit from the amounts charged to the prescribed customer's account from time to time for electricity sold to the customer during the relevant quarter.

## **Part 6 Utilities Commission**

### **21 Role of Utilities Commission**

The Utilities Commission is to:

- (a) monitor compliance with this electricity pricing order; and
- (b) investigate any complaints made to the Utilities Commission by prescribed customers that prices to which this order applies do not comply with this order.